# **Greenies Golf Lounge and Par Bar Privacy Policy**

This Privacy Policy explains how **Greenies Golf Lounge and Par Bar** ("Greenies," "we," "us," or "our") collects, uses, and protects your personal information when you use our website or services.

#### 1. Information We Collect

We collect information directly from you when you:

- Make a booking or reservation.
- Sign up for an account or mailing list.
- Contact us for support or information.

### **Types of Personal Information Collected:**

- Identification Data: Name, email address, phone number.
- Booking Data: Date and time of reservation, duration, session history.
- **Financial Data:** Payment card information (processed securely by a third-party processor and *not* stored directly on our servers), billing address.
- **Technical Data:** IP address, browser type, device type, and usage information gathered via cookies and tracking technologies when you browse our site.

#### 2. How We Use Your Information

We use the information we collect for the following purposes:

- To process and manage your bookings and payments.
- To communicate with you regarding your reservations, cancellations, and service updates.
- To improve our services and website functionality.
- To send marketing and promotional emails (if you have opted in).
- For **security and legal compliance**, including fraud prevention.

## 3. Sharing Your Information

We may share your personal information with the following third parties:

- Payment Processors: To securely handle credit card transactions (e.g., Wix).
- Booking/Scheduling Software Providers: To manage and facilitate your reservations.
- Marketing/Analytics Partners: To analyze website usage and manage marketing communications (e.g., Google Analytics).
- Legal Authorities: When required by law or to protect our rights or the safety of others.

We **do not sell** your personal information to third parties.

## 4. Data Security

We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, disclosure, or destruction. However, no internet transmission is 100% secure, and we cannot guarantee absolute security.

## 5. Your Data Rights

Depending on your location, you may have the right to:

- Access: Request a copy of the personal data we hold about you.
- Correction: Request correction of inaccurate data.
- **Deletion:** Request that we delete your personal data (subject to certain legal exceptions).
- **Opt-Out:** Unsubscribe from marketing communications at any time by clicking the "unsubscribe" link in the email.

To exercise any of these rights, please contact us using the contact details provided below.

## 6. Cookies and Tracking Technologies

We use cookies to enhance your experience, analyze website traffic, and remember your preferences. You can typically set your browser to remove or reject cookies; however, this may affect the functionality of our website.

## 7. Changes to this Policy

We may update this Privacy Policy from time to time. The revised policy will be posted on this page with an updated "Effective Date."

#### 8. Contact Information

If you have questions about this Privacy Policy or our data practices, please contact us at:

Greenies Golf Lounge and Par Bar, greeniesgolflounge@gmail.com, Effective 10/20/2025